

Report of the Trustees and
Unaudited Financial Statements for the Year Ended 31st July 2020
for
Churn Project Limited

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for the Year Ended 31st July 2020**

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Churn Project Limited

Chairman's Report for the Year Ended 31st July 2020

The Churn Project operates at the heart of the Cirencester community and has become an essential lifeline for the most vulnerable and marginalised residents. The support we provide for those experiencing crises and difficulties in life helps make our town a good place to live with fewer people left behind.

Having reviewed and consolidated our services last year to ensure that all our interventions are relevant, well-targeted, responsive to need, and as impactful as possible, we started the year confident that the range and depth of services and activities were addressing the needs people had been expressing or presenting. The increasingly complex and serious issues we are seeing has been met by targeting and utilising resources to bring about very specific outcomes for the people needing immediate intervention.

We continue to identify need and produce meaningful outcomes that make a difference, both for individuals and indirectly for the wider community. Services and delivery are under regular review to ensure the optimum use of resources and development of quality partnerships to achieve the best outcomes for our clients.

Promotion and support of wellbeing is at the heart of what we do and runs through every aspect of our strategic planning. Our planning is strongly influenced and informed by county strategy: "Gloucestershire Leading the Way to Wellbeing" (2018) and the issues raised in consultation for the "Gloucestershire Joint Health and Wellbeing Strategy: 2019-30" where some of the identified priorities form the backbone of The Churn's current wellbeing approach: these include isolation & loneliness, mental wellbeing, adverse childhood experiences (ACEs), early years & a best start, and healthy lifestyles.

The Churn's ongoing strategic objectives are:

1. To further develop the services we currently provide, and any new we introduce, to make them the most effective we can offer.
2. To reach and communicate in an appropriate way with different audiences, including the people who need our services most
3. To manage the charity as effectively and efficiently as possible

In 2020 The Churn's operation was affected by the Covid-19 pandemic. With lockdown panic spread quickly, especially amongst the most vulnerable. We reacted very quickly to adapt our services as well as introducing new services. Although people and their needs are very much The Churn's priority, Covid-19 has changed the way we work for now as our large groups and activities cannot convene. Our focus has turned to online and individual services, as well as introducing small 'bubbles'.

Churn Project Limited

Report of the Trustees for the Year Ended 31st July 2020

The trustees who are also directors of the charity for the purposes of the Companies Act 2006, present their report with the financial statements of the charity for the year ended 31st July 2020. The trustees have adopted the provisions of Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2019).

OBJECTIVES AND ACTIVITIES

Objectives and aims

The Churn Project's purposes are set out in the objects stated in its Memorandum & Articles of Association:

- Relief of financial hardship
- Relief of unemployment
- Creating training and employment opportunities
- Providing activities and services for unemployed people, older people and those facing disadvantage due to financial hardship or social and economic circumstances
- Promotion of good health.

Our vision that all people should be included, involved and invested in their community is met through our mission to change lives by:

- reducing and preventing isolation;
- supporting and promoting wellbeing;
- creating opportunities to learn and achieve;
- supporting people through crisis;
- providing early help and interventions;
- encouraging personal responsibility;
- making use of the best resources through wise procurement and positive partnerships.

We tackle inequalities which contribute to economic hardship, social isolation and unemployment, by developing solutions and services which focus on giving purpose, belonging, hope. We aim to work with those in and around the Cirencester community most marginalised by those issues, especially those who are unemployed or low-skilled, older people, and vulnerable families.

To meet our objectives, we provide a range of services:

- Family services, focusing on the first 1000 days of children's lives and the family lives beyond that time, promoting strong family bonds, offering early help and interventions.
- Employment and skills support for those furthest from the labour market, offering 1:1 support and practical help through accredited courses
- Engagement and support services tackle mental health issues, provide information promoting good health practices, and offer practical solutions.
- Services to help people age well, tackling isolation and promoting resilience and wellbeing

We pride ourselves on offering services of excellent quality with very limited resources, this year our total output has cost £298,568 (2019 £248,357). Although we operate with a paid staff of 15 part-time workers constituting around 6.5 full-time equivalents, we optimise our offer by forming robust partnerships with other local organisations and making full use of community goodwill through our volunteers. This year 490 volunteers gave 17,156 hours of time, which means £154,404 given in kind (based on the UK Living Wage 2019 of £9.00ph).

Ensuring our work delivers our aims

We regularly review our work ensuring that our aims, objectives and all activities remain relevant to what we have stated we will achieve. We evaluate our work in relation to the outcomes and benefits it produces for our clients. The trustees have referred to the Charity Commission's general guidance on public benefit when reviewing the work planned.

Public benefit

During the year our services were accessed by over 1700 people from Cirencester and the surrounding area. Before the Covid-19 pandemic struck we saw an increase in demand across the entire range of our services with over 570 people on average per week benefiting from our work.

Churn Project Limited

Report of the Trustees for the Year Ended 31st July 2020

ACHIEVEMENT AND PERFORMANCE

Charitable activities

SERVICE

SERVICE USERS

Ageing Well

Good & Young Neighbours	156
Friendship groups	85
Memory Club	43
PAL	57

Employment & Skills

GEM	20
Work Club	212
Courses	127

Engagement

Time for You	33
Men's Shed	43
Allotment	15
Wellbeing groups	80
Individual Engagement	39

Families

Ready Steady Baby	34
Ready Steady Baby's Here	40
New Baby New Life	488
Families Matter	111
Freedom	9

Covid-19 clients (referred to Churn by Glos Help Hub)	<u>138</u>
	<u>1730</u>

IN BRIEF:

Our Listening Fortnight evaluation told us that accessing Churn services resulted in:

- 84% feel less lonely or isolated
- 79% have made new friendships
- 65% feel their wellbeing is improved
- 60% feel more part of the community
- 57% feel less anxious
- 50% feel in better control of their life.

This year our report is divided to two periods of delivery; Pre-Covid August 2019 - March 2020 & Covid-19 March 2020 - July 2020. Throughout the entire year our objectives were forefront in delivery of services and any adaptation.

PRE-COVID-19: AUGUST 2019 - MARCH 2020

1 AGEING WELL

Main Objectives:

- Reduction of isolation
- Increase of resilience
- Improvement of wellbeing
- Support through crisis

This year we worked with 341 older people before the coronavirus pandemic. Our work especially focuses on prevention and reduction of isolation and increasing resilience. We know that a 'one size fits all' approach to tackling isolation and loneliness does not work. We know that people become isolated through different life circumstances and that sometimes it takes patience and longer-term support to help them re-engage. We have developed our wide range of activities and support to cater for different interests and levels of need.

Our drop-in groups (Stitch, Knit & Natter and Tuesday Friendship & Sunday Tea Clubs) and Memory Club were attracting a regular attendance before Covid-19; the groups offer a good framework for social connections in the community in a way that is relevant to the people we work with. 128 people report feeling less isolated and better connected as a result of coming along to Churn groups.

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St James's Place Wealth Management is a valued community partner providing volunteers and support. This year they have welcomed over 70 older people to their Cirencester offices for a Christmas lunch and two cinema afternoons.

Our PALs (Practical Action for Living) programme is developing well, forging a partnership with CRUSE Bereavement delivering a course for those recently bereaved (attended by 5 people) and had linked up with Mindsong offering a singing group for people with dementia and their carers / partners. Before Covid-19 struck over 100 people had benefitted from the group, referred through all the partners involved - Churn, Alzheimers Society, Admiral Nurses.

Carers said:

"Really lifted my spirits and made me feel happy."

"Gives me pleasure to see my husband enjoying the company and singing."

"He feels that he is accepted here, as he can't participate in shows at the Barn Theatre anymore."

"Nice to get out of the house, and it cheers him up."

Befriending, Buddying & Carers' Befriending

We have more than 70 Good Neighbours volunteers whose task is befriending anyone aged over 65 living alone. In its 12 years' service more and more people with profound needs caused by their limited mobility or complex health issues have been referred. We have now identified Good Neighbours as a service for those who cannot get out of their homes and need a volunteer visitor to alleviate their isolation. We could see that we also had people who wanted to join in with activities outside of their home, but circumstances like poor mental health, illness, injury, bereavement etc meant that they had lost confidence to go out alone. Enabling people to engage in their communities for longer by helping to build their confidence and resilience is what our buddying volunteers are for. Their help means that social connections can be broadened and maintained, which is of most benefit to our service users. We now have 5 'buddies' volunteering to accompany people to groups and activities in the community, thereby keeping their social connection active.

"Churn helped to ease me back into socialising, they were a helpful distraction from my mental health struggles."

We know that carers' responsibilities have been increasing as services have diminished, we have responded to enquiries and referrals for carers' befriending and have identified volunteers who would like to work with carers. This has been especially welcomed by people caring for partners or parents with dementia. They tell us how much it means:

"My husband has dementia and having a visitor to chat to is great for both of us as it can be very lonely."

"My husband has dementia and it is great for both of us as we can both socialise with other people in similar circumstances."

Buddying case studies:

1. GF: DN was supporting GF to regain confidence in leaving her home and accessing local facilities. The first meeting involved identifying GF's goal (to be able to walk on her own to do her shopping) and agreeing possible steps towards achieving this. Over 6 visits once a week they gradually built up the distance GF walked whilst decreasing the physical and emotional support provided by DN.

GF: "I'm so grateful for all that D has done for me. She was so patient right from the start and that gave me confidence. It means a lot to have my independence back and to know that someone cared enough to help me".

2. DH: Widower, whose family live abroad, moved to area shortly before his wife died so had no local social network. Lives in isolated rural community without public transport. Early stage dementia, struggling to cope with bereavement, feeling very lonely and adrift.

He was allocated a weekly befriending volunteer, but it soon became apparent his support needs were more complex. A Churn buddy worked with DH to encourage him to attend PALs and building on from that the six-week course Living with Loss (both held here at The Churn). Having gained DH's trust and confidence, his buddy was able to prepare the ground with him for us to make a referral to the Alzheimer's Society enabling him to receive additional support from them.

DH was particularly distressed that he had to rehome his wife's dog as he was unable to look after him. His buddy arranged for him to have updates about the dog in his new home and also realised that the dog had given DH the incentive to get out of the house and explore the local area. She introduced him to her own dogs and organised a weekly dog walk to help DH maintain this orientation and to keep up social contacts he had met in the village on his walks.

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2 EMPLOYMENT & SKILLS

Main Objectives

- Improved employment skills
- Better opportunities to learn new skills
- Improvement of wellbeing
- Support through crisis

Our Employment & Skills Service has worked with over 350 people through GEM, our weekly Work Club, the courses we offer and one-to-one support.

1 Work Club: Over 200 people accessed Work Club, with an average of 12-14 people attending each week needing help to update CVs, complete application forms and seek advice on Universal Credit & Jobmatch. We have 5 dedicated volunteers who also come along to give people the 1:1 attention they need. The Work Club invites representatives from other relevant organisations, eg Job Centre, National Careers Service etc to bring information and advice to our client group, who would often not access it directly. 33 people went into regular paid work, 47 people have regular volunteering roles

2 Courses: 127 people have attended courses; 46 people accessing accredited Functional Skills courses - Maths and English to Level 2, English for Speakers of Other Languages.

81 accessed non-accredited and wellbeing centred learning including Finding Confidence, Keeping Social Using Tablet, Computer Basics for Work, Creative Christmas, Art of Less Stress, and ICT for Beginners.

Our delivery partners are Stroud College & Adult Education in Gloucestershire.

3 GEM: The Churn Project is a partner in the highly successful GEM Project (Building Better Opportunities: Going the Extra Mile), a consortium of Gloucestershire organisations funded through the National Lottery to help people furthest from the labour market towards paid work. The Navigator Developer has worked intensively on a 1:1 regular basis with 20 participants; 4 now have full-time paid work, 2 have part-time work, 9 are regular volunteers, 12 are accessing training and accredited Courses.

We are proud of these significant results. Participants have complex needs and circumstances which stand in the way of them successfully finding employment; they often need a very high level of support and encouragement, which requires ongoing input from our team. Referrals come from JobCentre, mental health professionals, social prescribers, and are often for people who are not work-ready. We work alongside people to help them gain confidence and skills and sometimes to overcome periods of acute illness that have set them back. Our worker engages, sometimes over many months, to break down these barriers; increased confidence and the knowledge that someone is on their side makes such a difference to participants.

Case Study 1

Callum, a young GEM participant:

"Before joining GEM I felt lost, I didn't know what I was going to do and I had no direction on what to do next. I left college as my mental health hit an all-time low, I constantly felt depressed and anxious about going to college.

The moment I stepped into The Churn and met Amanda I knew this place would help me. I felt she understood me and what I was going through, I didn't feel alone as she was helping and encouraging me the whole way. Together we made a plan, working on my skill set, rewriting my CV and supporting me with job applications. I had spent a lot of time looking after my nan, so we looked at caring roles and looked for more experience in this sector.

After a week's work experience at a care home, I was handed an application form and invited to an interview. After much research and preparation for this, I am now proud to say I am working as a general bank support worker. I've now been there over a month and it's been amazing - I have such a good team of people supporting me, I know they will help me with anything and I'm so grateful for that.

I would recommend the GEM Project to anyone struggling with work or trying to find work, I wouldn't be where I am without them. They have helped me with more than just work, they built my confidence and life skills too - words can't describe how thankful I am. They have let me start my life."

Case Study 2

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C was the victim of modern slavery when she came to The Churn Project. It took a while for her to trust Amanda and share the truth and the full details of her historic abusive situation. Ten years ago she was groomed by her landlord, she had given up her secure networks in Cornwall to relocate to a property belonging to this man. She was manipulated and psychologically abused by him for many years. When we discovered the truth we helped by working with partners to rehouse C, we arranged counselling and applied for grants and funding to help with furniture costs as well as providing 1:1 emotional and practical support, which is ongoing.

Less than a year on C is a changed woman and is getting on well in her new house. She is living a healthy balanced lifestyle and currently applying for work and volunteering.

"They help me to believe in myself. I'm now doing a 2-year art access course. I never thought I would go back to school."

3 ENGAGEMENT

Main Objectives:

- **Reduction of isolation**
- **Improvement of wellbeing**
- **Support through crisis**
- **Better connection with community**

Our two part-time Engagement Workers are often the first point of contact for people when they first access The Churn, whether through self-referral, recommendation of a family member or friend, or through statutory referral. It is a place to turn to when people are at their lowest ebb. We give time, we listen, we are kind. The relationships that develop are based on trust, confidence and a deep understanding and rapport.

Many of the people we work with are dealing with difficult circumstances, including significant mental health concerns, housing problems, debt, poverty, food poverty, and benefit cuts or sanctions. Some have multiple issues stemming from illness such as mental health conditions (depression, anxiety, low self-esteem), and chronic illnesses such as stroke, dementia, Parkinsons, COPD and cancer. It is often unexpected events and illnesses that catapult people into a downward spiral, the interventions we put in place help to halt the descent, even if by simply allowing people to feel there is someone there for them at such a low point in their life.

We are a partner of Citizens' Advice National Lottery funded 'Help Through Crisis' project which has enabled us to work on a one-to-one basis with 39 people in crisis and issue more than 50 foodbank vouchers in the 6 months prior to the coronavirus pandemic. We have advocated for people with learning disability to navigate employment and housing problems and supported people to access debt advice and consolidation.

As well as working on a one-to-one basis we facilitate groups and activities which promote social connection and aim to improve participants' wellbeing.

Men's Sheds: Our two men's sheds in Cirencester and South Cerney have over 40 members. The Cirencester Men's Shed has been increasingly popular with attendance of 13 - 15 members per week. We have introduced sessions on Tuesdays for more vulnerable men, providing regular guided activities. Members play a very active role in Shed activities; three are 'keyholders' with responsibility for opening and closing the shed; there are two who take part in formulating Health and Safety policy; one of the Sheddors regularly carries out PAT on all portable equipment; there are four appointed and trained First Aiders at the Shed. Many of the Sheddors (their term for themselves) have chronic health issues such as bi-polar disorder, depression, dementia, Parkinson's, epilepsy, COPD. Referrals come from social prescribers, Frailty Team, Stroke Club, Dementia Nurses, CPNs. Yet, by coming along to the shed they report a reduction of isolation, feeling more purposeful and that "it gives me something to get up for in the morning."

Our use of community assets and partnerships enrich our service delivery and give people more choice in how to engage. We have very strong relationships and networks locally and across the county, which we have been able to call upon when we have needed additional space; our two men's sheds have been developed in partnership with the Fire Service in Cirencester and Bromford Housing in South Cerney - they have provided venues either free of charge or at very low cost.

Allotment: Our allotment is developing into a useful space to engage with people with mental health issues who find coming to The Churn Centre overwhelming. Seven people have been involved with the project and growing there. We have partnered Dobbies Garden Centre in joint-working and they have donated a shed and materials to help. We discussed developing a wildlife-friendly garden and enhancing the area for pollinators as well as growing for food. This project will continue as soon as possible; in the meantime we are exploring other ways to involve people in growing and garden wildlife.

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Time for You: This group is led by our engagement worker with co-production principles. The outcomes for this group are to build confidence and develop peer support networks, it has been accessed by 33 women over the last 12 months. Some sessions have been run in partnership with Glos Adult Education and have included work around mental health and wellbeing to help them support themselves and their families.

Case Study 1

A young man in his early 20's came along to The Churn having recently relocated to Cirencester after being released from prison. He had left school with no qualifications and was isolated due to being in a new town, feeling like he had very few options.

He was applying for his SCS card to enable him to work on building sites, but as his story unfolded it became apparent that his passion was for cooking and his love of creating dishes in the kitchen. The Churn approached a local restaurant in Cirencester to ask if they would meet with the young man with a view to exploring opportunities for him.

This meeting went well and within a week a trial run was booked and resulted in him being offered a permanent job. He was grateful for The Churn's support and the opportunity it gave him.

Case study 2

DE is an older man with debt exacerbated by his inability to read or write. Our engagement worker is in regular contact helping him to settle debts as he cannot read the figures on his debit card and cannot access the internet. We have also supported DE to work with the Police to tackle his exploitation at the hands of local drug dealers (several of our vulnerable older single male clients have been similarly targeted).

"Knowing it is there if I need extra help and support has taken a weight off my shoulders with regards to my mental health and I have found this time easier knowing that they're always there."

4 FAMILY SERVICES

Main Objectives

- **Improved parenting skills**
- **A better start in life**
- **Reduction of isolation**
- **Support through crisis**

The Churn's work with vulnerable families in and around Cirencester is in line with the Healthy Child Programme and Early Intervention Foundation priorities. We work to mitigate the challenging circumstances encountered by many of the families who access our services, these include domestic abuse, poor mental health, traumatic childhood experiences, drugs or alcohol dependency, Child Protection issues, children with additional needs. The groups and individual support we provide promote social connection, they offer activities to engage with and look forward to, which in turn increase resilience. We aim to prevent and combat the effects of Adverse Childhood Experiences (ACEs) knowing that they are strongly linked with poor physical and mental health, chronic disease, increased levels of violence, and lower academic success both in childhood and adulthood.

This year we have worked with 335 parents and 338 children, through our groups and individual support.

The Peter Lang Children's Trust gives generous funding support to our early intervention programme which focuses on the first 1000 days of children's lives:

1 Ready Steady Baby, our antenatal sessions, concentrate on forging the strongest family bonds, increasing parenting self-confidence and improving knowledge of an infant's needs and realistic development. We work with a qualified community midwife to offer the very best information available. 34 new parents have accessed this group, some of whom have Child Protection Plans in place and attendance is required as part of the plan.

2 New Baby New Life is a universally accessed group nominated a Baby Hub by the Health Visiting team that partners us in delivering the service. It is a hub for information, reassurance and forging of friendships - we have speakers to talk about groups and activities open to new parents, parenting information, access to current advice - it is a lifeline to many local parents. This group welcomed 244 parents and 244 babies this year.

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3 Ready, Steady, Baby's Here is a smaller group for young or very vulnerable parents. It focuses more on the appropriate social and emotional development of the children, on supporting the parents to gain in confidence and understanding of their children's needs, it is also the bridge between initial engagement and connecting parents to services which can help them. This year we had 20 of the most vulnerable parents with 20 babies accessing the service. Both these groups aim to reduce parental stress and anxiety.

Families Matter group supports vulnerable families through established funding from BBC Children in Need and local funding from Cotswold Primrose Trust. It offers ongoing activities and support for families with pre-school aged children during term-time and embraces the older children with school holiday trips and activities, as well as supporting a child enrichment programme. The term-time sessions focus on sociability and school-readiness for the children and social support and crisis management for the parents. It has supported 37 parents and 74 children this year.

St James's Place Foundation has pledged 3 years' funding towards the enrichment programme aiming to create opportunities for disadvantaged children to help close the gap in attainment, provide structured play interventions for pre-school children, and enable school-age children of families attending The Churn to take part in outings and activities that support their development and confidence.

This year we started a 'Freedom programme', for 9 women affected by domestic abuse, curtailed by Covid-19.

"It is a safe space for me to come, I make lots of new friends and my children do too. It can be a very welcome break from busy parent life while the children can be involved in lots of activities"

VOLUNTEERS

This year 490 volunteers have given their time, valued at £154,404 (UK Living Wage £9.00 ph), to help The Churn deliver its objectives. From delivering the newsletter in the community to overseeing the governance of the charity, our volunteers are the lifeblood of The Churn - it would not be able to function without them. As well as befriending, buddying and helping run our groups and courses, we have volunteers who raise funds, compile the newsletter, work the allotment, run events and bake cakes. During the Covid-19 lockdown we would not have been able to offer the relevant help we did without the 84 people who volunteered.

We have appointed a Volunteer Co-ordinator to manage the recruitment, vetting and training of new volunteers. Plans are progressing to develop a new section of The Churn's website for our volunteers.

"It has made me feel useful and, to 'give something back' as they say. It has also shown me that there is a lot to learn about communicating with such a wide variety of people - it is not as easy and straightforward as I thought it would be; data protection, health and safety and a host of other things need to be considered, it's not just 'pop the kettle on and have a natter' - but I look forward to learning more."

"It has been something I've wanted to do for ages and I'm so glad that I have. It has increased my confidence and my recognition of my own capability. I have thoroughly enjoyed the learning curve it has been for me."

Newsletter:

We produce three colourful newsletters each year, 5000 copies per issue are delivered by more than 50 volunteers to local homes, doctors' surgeries, businesses and local partners. This year we produced three newsletters, two delivered to local homes, the other was sent out purely electronically due to the Covid-19 pandemic. News and information about our services are disseminated to reach as many local people as we can.

**ACHIEVEMENT AND PERFORMANCE
COVID-19: MARCH 2020 - JULY 2020**

The Covid-19 pandemic had a significant impact on The Churn, its services and clients. The pandemic caused huge panic and disruption to people in our community, and across the nation. We responded very quickly and within the first month we had turned about our entire model of delivery away from face-to-face support and group work. Instead we offered individual phone support, deliveries of food to vulnerable clients, additional phone befriending, launch of shopping service.

Additional staff resources were deployed to handle new referrals through the Gloucestershire Help Hub and other statutory organisations, such as the Health Visiting team and Families First. As well as continuing to support our existing clients, many of whom have complicated life-styles, mental health troubles and disadvantage which were exacerbated in these very difficult circumstances, we were also fielding the most vulnerable referrals for the Cirencester area through the Help Hub. The needs were often challenging and required our expertise from the outset. Over 10 weeks we accommodated 138 new clients with significant social needs. We also recruited, DBS checked and trained 84 new volunteers.

The Churn team worked relentlessly to mitigate the worst social effects of the pandemic for the most vulnerable people in our community. During lockdown our team made over 3000 calls (plus 1000s of text messages) to our clients offering help and support, our volunteers mirrored that with over 3300 calls to people feeling isolated. We made over 350 shopping trips for those shielding, delivered almost 300 food parcels to vulnerable families and provided more than 250 activity packs to the children we work with. It was a massive effort to help those who were not in the position to help themselves.

Our evaluation survey carried out at the end of lockdown was revealing. It showed that the effects of lockdown were as profound for younger, disadvantaged families as it was for older people. We saw that older people can be extremely stoical and resilient, many were used to solitude, lockdown was nothing new, what was new was the offer of tangible help. It also told us that people need to know there is someone to call on, who will give them the help that is relevant to them when they really need it - not getting to the shops was a source of huge anxiety. We allocated a specific volunteer to each person referred to us through the Gloucestershire Help Hub, the reassurance that somebody would call on them was significant. We offered ongoing phone support to every new referral and to every person who had been engaged at The Churn at the start of lockdown.

We asked: "In what way has The Churn help made a difference to you in this difficult time?"

'Rachel and Sarah have popped round on Thursdays with lovely supporting words and great packs for the kids, also food that has helped us in hard times x'

'I like receiving phone calls as I get quite lonely and miss being able to go out to clubs'

'Support through zoom and WhatsApp keeps me connected with other mums and the churn project'

'Knowing it is there if I need extra help and support has taken a weight off my shoulders with regards to my mental health and I have found this time easier knowing that they're always there.'

'Someone from outside the home still being there and feeling like someone has not forgotten me'

'I felt so lucky to have the lovely churn ladies at the end of the phone. They were wonderful, helping with making sure I got food and practical help as well as regular phone chats and helped to make me feel less isolated.'

'Prevention from isolation, freed me from an abusive home, helped me feel like I'm not alone'

Our Covid-19 evaluation also highlighted the adverse effects of digital inequality as 31% of our Listening Fortnight respondents said they were not confident with the internet, whilst 51% of our Covid-19 respondents did not have access to the internet. Nonetheless, during lockdown access to Zoom and WhatsApp groups made a positive difference to people feeling less isolated.

Churn Project Limited

Report of the Trustees for the Year Ended 31st July 2020

FINANCIAL REVIEW

Reserves policy

The Trustees have set a reserves policy which requires that the reserves be maintained at a level which ensures that The Churn Project's core activities could continue during a period of unforeseen difficulty and that these reserves are maintained in a readily realisable form. The calculation of the required level of reserves is an integral part of The Churn Project's planning, budgeting and forecasting cycle. It takes into account the risks associated with unexpected variations in the stream of income and expenditure given planned activity levels and The Churn Project's future commitments. The Trustees assess the reserves policy on an annual basis. They monitor and discuss levels of readily realisable reserves and The Churn Project's future commitments. The main risks to both income and expenditure plus the requirements for working capital and adequate cash flow are assessed. The trustees use this information to ensure an adequate level of readily realisable reserves is maintained.

In July 2020 the reserves policy was reviewed and based on this risk analysis, a Free Cash Reserve figure of between £51,000 and £102,000 was confirmed as an appropriate and realistic target.

This policy will be updated on an annual basis, at the time of annual accounts being prepared, in accordance with the organisation's current outgoings.

FUTURE PLANS

Covid-19 has necessitated a change in the way we engage, some of which we will retain or build upon.

- Focus on digital inclusion. We have formed a new partnership with IT Schools for Africa and become 'Digital Champions' to help disadvantaged families access IT equipment and broadband, and to offer buddies to older people to help them access the internet.
- We will further develop our means of communication making greater use of digital media
- We will retain some of our services and groups online as we have found that it has enabled us to reach more people, especially those who live in more rural locations and those who find joining groups a source of anxiety.
- Further develop connections in people's own neighbourhoods. As we can no longer bring people together in large groups we will focus on connecting people through smaller, very local groups.

We will:

- Develop online volunteer management with registration, information and training available through a 'Volunteer Area' on our website
- Offer more individual support to work alongside people to find the solutions to their issues.

STRUCTURE, GOVERNANCE AND MANAGEMENT

Governing document

The charity is controlled by its governing document, a deed of trust, and constitutes a limited company, limited by guarantee, as defined by the Companies Act 2006.

The charity is controlled by its governing document Memorandum & Articles of Association and constitutes a limited company, limited by guarantee, as defined by the Companies Act 2006. It was incorporated 11th January 2006 and registered as a charity on 9th June 2008.

Recruitment and appointment of new trustees

The directors of the company are also trustees of the charity. All trustees give their time voluntarily and receive no benefits from the charity; they can, however, recover expenses incurred directly as a result of their role.

The board currently consists of the Chair (appointed from the existing trustees) and six further trustees - there must be at least 3 serving trustees with no maximum limit. Trustees are recruited to ensure a diversity of relevant skills and expertise needed for effective governance of the charity. They are invited to complete a skills audit and attend a meeting as an observer before commitment from either side.

One third of trustees must retire from office at the Annual General Meeting but can be re-elected by remaining trustees.

Churn Project Limited

Report of the Trustees for the Year Ended 31st July 2020

STRUCTURE, GOVERNANCE AND MANAGEMENT

Organisational structure

The Churn Project has a board of trustees of at least 3 members, currently comprising 7, which meets every 8 weeks. It is responsible for the strategic direction of the charity and monitoring systems and procedures to ensure good governance. The Chief Executive manages the day-to-day operation of the organisation, leading the staff team to implement strategy and ensuring that they continue to develop their skills and working practices to produce the best outcomes for our clients.

The key officers of the charity are as follows:

Chief Executive Officer - Juliet Cocks (started August 2020)
Chief Executive Officer - Fran Embleton-Smith (left October 2020)
Office Administrator - Linda Davis
Fundraising Manager - Caroline Hukins
Churn Good Neighbours Manager - Liz Folkes
Churn Young Neighbours Co-ordinator - Barbara Russell
Memory Club & Volunteer Co-ordinator - Julie Battishill
Group Co-ordinator - Lorna Stevens
GEM Navigator Developer - Amanda Griffiths
Engagement Worker - Michelle Bradburn
Engagement Support Worker - Ray Paterson (left July 2020)
Family Services Lead - Sarah Bourne
Family Worker - Rachel Stainton
Community Liaison & Events - Ailsa O'Connor
Book-keeper - Katie Bannister (left October 2019)
Finance Officer - Kathryn Bell (started October 2019)
Administrative Assistant - Lissie Rand

Induction and training of new trustees

On appointment, trustees sign a declaration of eligibility, undertake an enhanced DBS check and sign a code of conduct agreement. They undergo online safeguarding training. They receive a Trustee Information Pack, which includes:

- Trustee role and responsibilities outlined
- Key documents setting out the framework for the charity including the Memorandum and Articles, all current policies, Business Plan.
- Financial and funding information including the latest published accounts
- A copy of the Charity Commission: Essential Trustee guide

Trustees are also invited to a tour of the building to see The Churn in action and to meet the staff and volunteer team.

Risk management

The trustees have a duty to identify and review the risks to which the charity is exposed and to ensure appropriate controls are in place to provide reasonable assurance against fraud and error.

Trustees manage and mitigate risks to the charity through reviews of operations and procedures at Trustee Meetings held every 8 weeks. Under constant review:

- Finance - ongoing cashflow model and budget control, internal authorisation procedures for management of transactions.
- Health and safety - an agenda item at every meeting (trustee & staff) to ensure compliance with regulations, and a general common-sense approach to maintaining safe practices.
- External risk - to funding and services, strategic planning ensures relevant service development and diversification paying heed to wider county and national strategic direction.

Churn Project Limited

Report of the Trustees for the Year Ended 31st July 2020

STRUCTURE, GOVERNANCE AND MANAGEMENT

Trusts/Foundations/Lottery/Statutory

Barbara Ward Children's Foundation
Barnwood Trust
BBC Children in Need
Big Lottery Fund - Reaching Communities
Charities Aid Foundation
Cotswold District Council
Cotswold Primrose Trust
Garfield Weston Foundation
Gloucestershire Community Foundation
Gloucestershire County Council
Gloucestershire Police & Crime Commissioner
Going the Extra Mile (GEM)
Help through Crisis
Jack Lane Charitable Trust
Mrs K D Winstone Trust
Peter Lang Children's Trust
Philip Marner Trust
Rank Foundation
St James's Place Foundation
Tampon Tax
Tesco Bags of Help
Thirty Percy Trust
Thriving Communities
Toy Trust
Truemark Trust
WG Edwards Charitable Foundation
Woodroffe Benton Foundation
Woodward Charitable Trust
Zurich Community Trust

Companies and community groups

Barn Theatre
Charles Russell Speechlys LLP
Cirencester Choral Society
Cirencester Girls Club
Cirencester Temperance Fund
Cirencester Town Council
Consult & Learn Ltd
Drapers' Charitable Fund
Ermin Fosse Financial Management
Neighbourly Community Fund
Nicole Vaughan Furniture
Perry Bishop & Chambers
Phoenix Gardeners
Sharvell Property
South Cerney Golf Club
St James's Place Wealth Management
Tanners Solicitors LLP
Taverners Golf Society
Truffle Hunter
Waitrose Community Matters
Westonbirt Arboretum
... and all the people who have donated their time and money to supporting The Churn this year

Churn Project Limited

**Report of the Trustees
for the Year Ended 31st July 2020**

REFERENCE AND ADMINISTRATIVE DETAILS

Registered Company number

05672529 (England and Wales)

Registered Charity number

1124422

Registered office

14-16 The Waterloo
Cirencester
Gloucestershire
GL7 2PY

Trustees

S A Alexander
D W Bellamy
M A Blumsom
E Q Darroch
R Lynn Chair
D G Sutherland
R S Towill

Company Secretary

R S Towill

Independent Examiner

JD Frost Accountants
Chartered Accountants
7 Links View
Cirencester
Gloucestershire
GL7 2NF

Approved by order of the board of trustees on 15th December 2020 and signed on its behalf by:

R Lynn Chair - Trustee

Independent Examiner's Report to the Trustees of Churn Project Limited

Independent examiner's report to the trustees of Churn Project Limited ('the Company')

I report to the charity trustees on my examination of the accounts of the Company for the year ended 31st July 2020.

Responsibilities and basis of report

As the charity's trustees of the Company (and also its directors for the purposes of company law) you are responsible for the preparation of the accounts in accordance with the requirements of the Companies Act 2006 ('the 2006 Act').

Having satisfied myself that the accounts of the Company are not required to be audited under Part 16 of the 2006 Act and are eligible for independent examination, I report in respect of my examination of your charity's accounts as carried out under section 145 of the Charities Act 2011 ('the 2011 Act'). In carrying out my examination I have followed the Directions given by the Charity Commission under section 145(5) (b) of the 2011 Act.

Independent examiner's statement

Since your charity's gross income exceeded £250,000 your examiner must be a member of a listed body. I can confirm that I am qualified to undertake the examination because I am a registered member of ICAEW which is one of the listed bodies.

I have completed my examination. I confirm that no matters have come to my attention in connection with the examination giving me cause to believe:

1. accounting records were not kept in respect of the Company as required by section 386 of the 2006 Act; or
2. the accounts do not accord with those records; or
3. the accounts do not comply with the accounting requirements of section 396 of the 2006 Act other than any requirement that the accounts give a true and fair view which is not a matter considered as part of an independent examination; or
4. the accounts have not been prepared in accordance with the methods and principles of the Statement of Recommended Practice for accounting and reporting by charities (applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102)).

I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in this report in order to enable a proper understanding of the accounts to be reached.

J D Frost
ICAEW
JD Frost Accountants
Chartered Accountants
7 Links View
Cirencester
Gloucestershire
GL7 2NF

22nd December 2020

Churn Project Limited

Statement of Financial Activities for the Year Ended 31st July 2020

	Notes	Unrestricted fund £	Restricted funds £	2020 Total funds £	2019 Total funds £
INCOME AND ENDOWMENTS FROM					
Donations and legacies		32,420	-	32,420	63,672
Charitable activities					
Family Services		-	67,628	67,628	32,372
Employment & Skills		-	20,786	20,786	22,029
Ageing Well		-	33,845	33,845	52,669
Older People Services		-	-	-	250
Hardship Fund		-	-	-	695
Well Being		-	51,345	51,345	25,230
Mens Shed		-	-	-	312
General		121,970	-	121,970	36,897
Other trading activities	2	28,329	-	28,329	21,219
Total		182,719	173,604	356,323	255,345
EXPENDITURE ON					
Charitable activities					
Family Services		-	51,507	51,507	44,442
Employment & Skills		-	19,739	19,739	23,457
Ageing Well		-	39,116	39,116	38,013
Older People Services		-	-	-	138
Hardship Fund		-	941	941	517
Well Being		-	28,889	28,889	25,529
Mens Shed		-	-	-	370
General		158,375	-	158,375	115,891
Total		158,375	140,192	298,567	248,357
NET INCOME		24,344	33,412	57,756	6,988
Transfers between funds	9	(5,452)	5,452	-	-
Net movement in funds		18,892	38,864	57,756	6,988
RECONCILIATION OF FUNDS					
Total funds brought forward		46,271	39,368	85,639	78,651
TOTAL FUNDS CARRIED FORWARD		65,163	78,232	143,395	85,639

The notes form part of these financial statements

Churn Project Limited

Balance Sheet 31st July 2020

	Notes	Unrestricted fund £	Restricted funds £	2020 Total funds £	2019 Total funds £
CURRENT ASSETS					
Debtors	6	17,128	9,109	26,237	21,619
Cash at bank and in hand		55,341	72,048	127,389	74,415
		<u>72,469</u>	<u>81,157</u>	<u>153,626</u>	<u>96,034</u>
CREDITORS					
Amounts falling due within one year	7	(7,306)	(2,925)	(10,231)	(10,395)
		<u>65,163</u>	<u>78,232</u>	<u>143,395</u>	<u>85,639</u>
NET CURRENT ASSETS					
		<u>65,163</u>	<u>78,232</u>	<u>143,395</u>	<u>85,639</u>
TOTAL ASSETS LESS CURRENT LIABILITIES					
		<u>65,163</u>	<u>78,232</u>	<u>143,395</u>	<u>85,639</u>
NET ASSETS					
		<u>65,163</u>	<u>78,232</u>	<u>143,395</u>	<u>85,639</u>
FUNDS					
	9				
Unrestricted funds				65,163	46,271
Restricted funds				78,232	39,368
				<u>143,395</u>	<u>85,639</u>
TOTAL FUNDS					
				<u>143,395</u>	<u>85,639</u>

The charitable company is entitled to exemption from audit under Section 477 of the Companies Act 2006 for the year ended 31st July 2020.

The members have not required the company to obtain an audit of its financial statements for the year ended 31st July 2020 in accordance with Section 476 of the Companies Act 2006.

The trustees acknowledge their responsibilities for

- ensuring that the charitable company keeps accounting records that comply with Sections 386 and 387 of the Companies Act 2006 and
- preparing financial statements which give a true and fair view of the state of affairs of the charitable company as at the end of each financial year and of its surplus or deficit for each financial year in accordance with the requirements of Sections 394 and 395 and which otherwise comply with the requirements of the Companies Act 2006 relating to financial statements, so far as applicable to the charitable company.

These financial statements have been prepared in accordance with the provisions applicable to charitable companies subject to the small companies regime.

The financial statements were approved by the Board of Trustees and authorised for issue on 15th December 2020 and were signed on its behalf by:

R Lynn Chair - Trustee

**Notes to the Financial Statements
for the Year Ended 31st July 2020**

1. ACCOUNTING POLICIES

Basis of preparing the financial statements

The financial statements of the charitable company, which is a public benefit entity under FRS 102, have been prepared in accordance with the Charities SORP (FRS 102) 'Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2019)', Financial Reporting Standard 102 'The Financial Reporting Standard applicable in the UK and Republic of Ireland' and the Companies Act 2006. The financial statements have been prepared under the historical cost convention.

Income

All income is recognised in the Statement of Financial Activities once the charity has entitlement to the funds, it is probable that the income will be received and the amount can be measured reliably.

Expenditure

Liabilities are recognised as expenditure as soon as there is a legal or constructive obligation committing the charity to that expenditure, it is probable that a transfer of economic benefits will be required in settlement and the amount of the obligation can be measured reliably. Expenditure is accounted for on an accruals basis and has been classified under headings that aggregate all cost related to the category. Where costs cannot be directly attributed to particular headings they have been allocated to activities on a basis consistent with the use of resources.

Taxation

The charity is exempt from corporation tax on its charitable activities.

Fund accounting

Unrestricted funds can be used in accordance with the charitable objectives at the discretion of the trustees.

Restricted funds can only be used for particular restricted purposes within the objects of the charity. Restrictions arise when specified by the donor or when funds are raised for particular restricted purposes.

Further explanation of the nature and purpose of each fund is included in the notes to the financial statements.

Pension costs and other post-retirement benefits

The charitable company operates a defined contribution pension scheme. Contributions payable to the charitable company's pension scheme are charged to the Statement of Financial Activities in the period to which they relate.

2. OTHER TRADING ACTIVITIES

	2020	2019
	£	£
Other income	28,329	21,219

3. TRUSTEES' REMUNERATION AND BENEFITS

There were no trustees' remuneration or other benefits for the year ended 31st July 2020 nor for the year ended 31st July 2019.

Trustees' expenses

There were no trustees' expenses paid for the year ended 31st July 2020 nor for the year ended 31st July 2019.

Churn Project Limited

Notes to the Financial Statements - continued for the Year Ended 31st July 2020

4. STAFF COSTS

The average monthly number of employees during the year was as follows:

	2020	2019
Employees	15	13

No employees received emoluments in excess of £60,000.

5. COMPARATIVES FOR THE STATEMENT OF FINANCIAL ACTIVITIES

	Unrestricted fund £	Restricted funds £	Total funds £
INCOME AND ENDOWMENTS FROM			
Donations and legacies	63,672	-	63,672
Charitable activities			
Family Services	-	32,372	32,372
Employment & Skills	-	22,029	22,029
Ageing Well	-	52,669	52,669
Older People Services	-	250	250
Hardship Fund	-	695	695
Well Being	-	25,230	25,230
Mens Shed	-	312	312
General	36,897	-	36,897
Other trading activities	21,219	-	21,219
Total	121,788	133,557	255,345
EXPENDITURE ON			
Charitable activities			
Family Services	-	44,442	44,442
Employment & Skills	-	23,457	23,457
Ageing Well	-	38,013	38,013
Older People Services	-	138	138
Hardship Fund	-	517	517
Well Being	-	25,529	25,529
Mens Shed	-	370	370
General	115,891	-	115,891
Total	115,891	132,466	248,357
NET INCOME	5,897	1,091	6,988
Transfers between funds	(3,220)	3,220	-
Net movement in funds	2,677	4,311	6,988
RECONCILIATION OF FUNDS			
Total funds brought forward	43,594	35,057	78,651
TOTAL FUNDS CARRIED FORWARD	46,271	39,368	85,639

Churn Project Limited

**Notes to the Financial Statements - continued
for the Year Ended 31st July 2020**

6. DEBTORS: AMOUNTS FALLING DUE WITHIN ONE YEAR

	2020	2019
	£	£
Trade debtors	18,835	10,783
Other debtors	5,625	5,625
Accrued income	-	3,580
Prepayments	1,777	1,631
	<u>26,237</u>	<u>21,619</u>

7. CREDITORS: AMOUNTS FALLING DUE WITHIN ONE YEAR

	2020	2019
	£	£
Bank loans and overdrafts (see note 8)	2,925	5,338
Trade creditors	1,199	1,545
Social security and other taxes	4,065	1,760
Pension Fund	1,217	887
Accrued expenses	825	865
	<u>10,231</u>	<u>10,395</u>

8. LOANS

An analysis of the maturity of loans is given below:

	2020	2019
	£	£
Amounts falling due within one year on demand:		
Bank overdraft	<u>2,925</u>	<u>5,338</u>

9. MOVEMENT IN FUNDS

	At 1/8/19	Net movement in funds	Transfers between funds	At 31/7/20
	£	£	£	£
Unrestricted funds				
General fund	46,271	24,344	(5,452)	65,163
Restricted funds				
Employment & Skills	1,491	1,047	(138)	2,400
Family Services	394	16,120	5,590	22,104
Ageing Well	25,295	(5,271)	-	20,024
Older People Services	590	-	-	590
Hardship Fund	2,880	(941)	-	1,939
Well Being	8,313	22,457	405	31,175
Mens Shed	405	-	(405)	-
	<u>39,368</u>	<u>33,412</u>	<u>5,452</u>	<u>78,232</u>
TOTAL FUNDS	<u>85,639</u>	<u>57,756</u>	<u>-</u>	<u>143,395</u>

Churn Project Limited

**Notes to the Financial Statements - continued
for the Year Ended 31st July 2020**

9. MOVEMENT IN FUNDS - continued

Net movement in funds, included in the above are as follows:

	Incoming resources £	Resources expended £	Movement in funds £
Unrestricted funds			
General fund	182,719	(158,375)	24,344
Restricted funds			
Employment & Skills	20,786	(19,739)	1,047
Family Services	67,627	(51,507)	16,120
Ageing Well	33,845	(39,116)	(5,271)
Hardship Fund	-	(941)	(941)
Well Being	51,346	(28,889)	22,457
	<u>173,604</u>	<u>(140,192)</u>	<u>33,412</u>
TOTAL FUNDS	<u><u>356,323</u></u>	<u><u>(298,567)</u></u>	<u><u>57,756</u></u>

Comparatives for movement in funds

	At 1/8/18 £	Net movement in funds £	Transfers between funds £	At 31/7/19 £
Unrestricted funds				
General fund	43,594	5,897	(3,220)	46,271
Restricted funds				
Employment & Skills	1,219	(1,428)	1,700	1,491
Family Services	9,944	(12,070)	2,520	394
Ageing Well	9,408	14,656	1,231	25,295
Older People Services	3,661	112	(3,183)	590
Hardship Fund	2,702	178	-	2,880
Well Being	7,660	(299)	952	8,313
Mens Shed	463	(58)	-	405
	<u>35,057</u>	<u>1,091</u>	<u>3,220</u>	<u>39,368</u>
TOTAL FUNDS	<u><u>78,651</u></u>	<u><u>6,988</u></u>	<u><u>-</u></u>	<u><u>85,639</u></u>

Churn Project Limited

**Notes to the Financial Statements - continued
for the Year Ended 31st July 2020**

9. MOVEMENT IN FUNDS - continued

Comparative net movement in funds, included in the above are as follows:

	Incoming resources £	Resources expended £	Movement in funds £
Unrestricted funds			
General fund	121,788	(115,891)	5,897
Restricted funds			
Employment & Skills	22,029	(23,457)	(1,428)
Family Services	32,372	(44,442)	(12,070)
Ageing Well	52,669	(38,013)	14,656
Older People Services	250	(138)	112
Hardship Fund	695	(517)	178
Well Being	25,230	(25,529)	(299)
Mens Shed	312	(370)	(58)
	<u>133,557</u>	<u>(132,466)</u>	<u>1,091</u>
TOTAL FUNDS	<u>255,345</u>	<u>(248,357)</u>	<u>6,988</u>

A current year 12 months and prior year 12 months combined position is as follows:

	At 1/8/18 £	Net movement in funds £	Transfers between funds £	At 31/7/20 £
Unrestricted funds				
General fund	43,594	30,241	(8,672)	65,163
Restricted funds				
Employment & Skills	1,219	(381)	1,562	2,400
Family Services	9,944	4,050	8,110	22,104
Ageing Well	9,408	9,385	1,231	20,024
Older People Services	3,661	112	(3,183)	590
Hardship Fund	2,702	(763)	-	1,939
Well Being	7,660	22,158	1,357	31,175
Mens Shed	463	(58)	(405)	-
	<u>35,057</u>	<u>34,503</u>	<u>8,672</u>	<u>78,232</u>
TOTAL FUNDS	<u>78,651</u>	<u>64,744</u>	<u>-</u>	<u>143,395</u>

Churn Project Limited

Notes to the Financial Statements - continued for the Year Ended 31st July 2020

9. MOVEMENT IN FUNDS - continued

A current year 12 months and prior year 12 months combined net movement in funds, included in the above are as follows:

	Incoming resources £	Resources expended £	Movement in funds £
Unrestricted funds			
General fund	304,507	(274,266)	30,241
Restricted funds			
Employment & Skills	42,815	(43,196)	(381)
Family Services	99,999	(95,949)	4,050
Ageing Well	86,514	(77,129)	9,385
Older People Services	250	(138)	112
Hardship Fund	695	(1,458)	(763)
Well Being	76,576	(54,418)	22,158
Mens Shed	312	(370)	(58)
	<u>307,161</u>	<u>(272,658)</u>	<u>34,503</u>
TOTAL FUNDS	<u>611,668</u>	<u>(546,924)</u>	<u>64,744</u>

10. RELATED PARTY DISCLOSURES

There were no related party transactions for the year ended 31st July 2020.

Churn Project Limited**Detailed Statement of Financial Activities
for the Year Ended 31st July 2020**

	2020	2019
	£	£
INCOME AND ENDOWMENTS		
Donations and legacies		
Donations	32,420	63,672
Other trading activities		
Other income	28,329	21,219
Charitable activities		
Grants	295,574	170,454
Total incoming resources	<u>356,323</u>	<u>255,345</u>
EXPENDITURE		
Charitable activities		
Employment & Skills	19,739	44,442
Family Services	51,507	23,457
Ageing Well	39,116	38,013
Older People Services	-	138
Hardship Fund	941	517
Well Being	28,889	26,271
Mens Shed	-	370
Churn classes	68	4,264
	<u>140,260</u>	<u>137,472</u>
Support costs		
Other		
Wages	194,176	157,438
Social security	11,015	4,933
Pensions	5,893	4,357
Rates and water	299	288
Insurance	2,073	1,859
Light and heat	1,861	1,662
Telephone	2,720	936
Postage and stationery	2,236	2,594
Sundries	1,356	363
Rent	25,000	25,000
Travel	33	118
Newsletter costs	2,406	2,582
Computer costs	5,722	6,631
Office equipment	718	4,313
Premises expenses	6,836	4,924
Subscriptions	-	299
Training, coaching & mentoring	1,260	1,054
Covid shopping	15,507	-
	<u>279,111</u>	<u>219,351</u>

This page does not form part of the statutory financial statements

Churn Project Limited**Detailed Statement of Financial Activities
for the Year Ended 31st July 2020**

	2020	2019
	£	£
Other		
Other 2		
Wages allocated to restricted	(115,412)	(103,387)
Social security allocated to restricted	(6,867)	(5,407)
Pensions allocated to restricted	(3,084)	(2,193)
Advertising	2,182	1,721
	<u>(123,181)</u>	<u>(109,266)</u>
Governance costs		
Accountancy fees	800	800
Professional fees	1,577	-
	<u>2,377</u>	<u>800</u>
Total resources expended	<u>298,567</u>	<u>248,357</u>
Net income	<u>57,756</u>	<u>6,988</u>